

To: All 9W ticketing offices / Travel Agents

From : General Manager – Pricing
Jet Airways (India) Ltd.

Reference – 001/Intl ticket/14
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Sub: Ticketing guidelines for 9W as validating / plating carrier.

It has been brought to our attention that travel agents within India and overseas are issuing tickets on 9W plate (paper) when 9W share is just 5 to 10% of the total fare paid on the ticket.

With immediate effect, the following guidelines must be observed:

- Tickets must be issued on 9W paper or plate only when the fare owning carrier is 9W.
- Do not use 9W plate/paper if atleast 50% of the total journey is not performed on 9W.

Exceptions:

- IATA Published fare - minimum one international journey must be closed on 9W.
- Carrier published fares of UA between US and India When the carriage between Area 2 and India is on 9W operated and marketed flights for fares over Atlantic or carriage between HKG and India on 9W marketed and operated flights for fares over Pacific.
- Carrier published fares of VS between Area 1 and India When the carriage between Area 2 and India is on 9W operated and marketed flights.
- Carrier published fare of AA between Area 1 and India When the carriage between Area 2 and India is on 9W operated and marketed flights.
- Carrier published fare of EY worldwide where 9W is operated and marketing carrier for at least one sector.
- Involuntary re-routing.

If any agent found violating the above rule will be debited a penalty of USD 300 for one way and USD 600 for round trip tickets.

Please brief all ticketing staff and travel agents in your region.